



TimeLinx 2016.4 for Sage CRM Compatibility Matrix

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TimeLinx

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System Requirements

All system requirements are as of the current date (12/11/2016) and the current released version (2016.4.0) of TimeLinx for Sage CRM. TimeLinx cannot guarantee compatibility with any Sage CRM releases, services packs, web browsers or any other dependent products or technologies which are not released as of the writing of this document.

Platform Compatibility

TimeLinx Product	Sage CRM 7.1.x	Sage CRM 7.2.x	Sage CRM 7.3.x	Sage CRM 2017
TimeLinx for Sage CRM 2016.4.0	N	Y*1	Y	N
TimeLinx Gantt Charts 2016.4.0 for Sage CRM	N	Y	Y	N
TimeLinx Mobile 2016.4.0 for Sage CRM	N	Y	Y	N
TimeLinx WebCalendar 2016.4.0 for Sage CRM	N	Y	Y	N
TimeLinx Sage Alerts Eventpak for Sage CRM	N	Y	Y	N

Browser Compatibility

TimeLinx Product	Internet Explorer	Firefox	Chrome	Safari
TimeLinx for Sage CRM 2016.4.0	CRM	CRM	CRM	CRM
TimeLinx Gantt Charts 2016.4.0 for Sage CRM	CRM	CRM	N*4	CRM
TimeLinx Mobile 2016.4.0 for Sage CRM	N*2	N*2	Y	Y
TimeLinx WebCalendar 2016.4.0 for Sage CRM	8+	8+	Y	Y
TimeLinx Sage Alerts Eventpak for Sage CRM	-	-	-	-

Microsoft OS /Server / Framework Compatibility

TimeLinx Product	Windows Server	SQL Server	Web Server	Windows Client Version	Microsoft .Net Framework
TimeLinx for Sage CRM 2016.4.0	CRM	CRM	CRM	-	CRM
TimeLinx Gantt Charts 2016.4.0 for Sage CRM	Server 2008 +	SQL Server 2008 +	IIS7 +	-	.Net 4.0
TimeLinx Mobile 2016.4.0 for Sage CRM	Server 2008 +	SQL Server 2008 +	IIS7 +	-	.Net 4.0
TimeLinx WebCalendar 2016.4.0 for Sage CRM	Server 2008 +	SQL Server 2008 +	IIS7 +	-	.Net 4.0
TimeLinx Sage Alerts Eventpak for Sage CRM	SA	SA	SA	SA	SA

Mobile Operating System Compatibility

TimeLinx Product	Android	IOS	Windows Phone 10
TimeLinx for Sage CRM 2016.4.0	N	N	N
TimeLinx Gantt Charts 2016.4.0 for Sage CRM	N	N	N
TimeLinx Mobile 2016.4.0 for Sage CRM	Y *3	Y *3	Y *3
TimeLinx WebCalendar 2016.4.0 for Sage CRM	N	N	N
TimeLinx Sage Alerts Eventpak for Sage CRM	-	-	-

Other Dependencies

TimeLinx Product	Other Dependencies
TimeLinx for Sage CRM 2016.4.0	-
TimeLinx Gantt Charts 2016.4.0 for Sage CRM	Silverlight Browser Plugin
TimeLinx Mobile 2016.4.0 for Sage CRM	WebKit Enabled Browser
TimeLinx WebCalendar 2016.4.0 for Sage CRM	-
TimeLinx Sage Alerts Eventpak for Sage CRM	KnowledgeSync v8.x

Resolution

The TimeLinx for Sage CRM screens are designed for higher resolutions. For optimum viewing, set the monitor resolution to 1680 x 1050 or higher.

Keys

Key	Description
CRM	TimeLinx support for a particular platform does not differ from base Sage CRM support. No special consideration is required.
+	The listed version is the lowest currently supported and all known subsequent versions, as of this release, are supported.
Y	Yes, version is supported.
N	No, version is not supported.
-	Compatibility cannot be measured. For example, examining the browser compatibility of a desktop application.
SA	TimeLinx support for a platform does not differ from base Sage Alerts support. No special consideration is required.
*1	Due to known issues it is advised that TimeLinx customers on Sage CRM 7.2 upgrade to at least 7.2.c or higher.
*2	TimeLinx Mobile is built on the SenchaTouch framework which requires a WebKit enabled browser.
*3	See SenchaTouch page for specifically supported Mobile hardware, http://www.sencha.com/products/touch/features/
*4	As of Google Chrome 45, released 09/2015, NPAPI plugin technology has been removed from Google Chrome. This includes the Silverlight browser plugin required by TimeLinx Gantt charts.