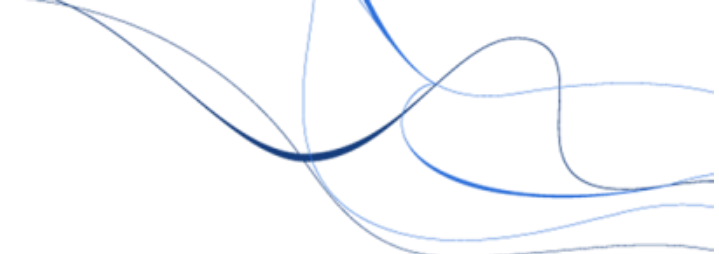


# TimeLinx 2017.1 for Infor CRM Compatibility Matrix

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Effective Date: 4/7/2017  
Document Version: 1.0



## TimeLinx

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## System Requirements

All system requirements are as of the current date (4/7/2017) and the current released version (2017.1.0) of TimeLinx for Infor CRM. TimeLinx cannot guarantee compatibility with any Infor CRM releases, services packs, web browsers or any other dependent products or technologies which are not released as of the writing of this document.

TimeLinx for Infor CRM is not currently compatible with Infor CRM remote database synchronization. Please contact TimeLinx Support if you need to run TimeLinx in an environment which must also create, and synchronize with, remote databases.

## Platform Compatibility

TimeLinx Product	Saleslogix 8.0	Saleslogix 8.1	Infor CRM 8.2	Infor CRM 8.3
TimeLinx 2017.1 for ICRM Web	Y	Y*4	Y	Y
TimeLinx 2017.1 for ICRM LAN	Y*3	Y*4	Y	Y
TimeGrid 2017.1 for ICRM	Y	Y*4	Y	Y
TimeLinx Gantt 2017.1	Y	Y*4	Y	Y
TimeLinx Mobile for ICRM 2017.1	Y	Y*4	Y	Y
TimeLinx WebCalendar 2017.1	Y	Y*4	Y	Y
TimeLinx Reporter for ICRM	Y	Y	Y	Y
TimeLinx KnowledgeSync Eventpak for ICRM	Y	Y	Y	Y
QuoteLinx 2017.1 for ICRM	Y*3	Y*4	Y	Y

## Browser Compatibility

TimeLinx Product	Internet Explorer	Firefox	Chrome	Safari
TimeLinx 2017.1 for ICRM Web	ICRM	ICRM	ICRM	ICRM
TimeLinx 2017.1 for ICRM LAN	-	-	-	-
TimeGrid 2017.1 for ICRM	ICRM	ICRM	ICRM	ICRM
TimeLinx Gantt 2017.1	Y	Y	N	Y
TimeLinx Mobile for ICRM 2017.1	N *1	N *1	Y	Y
TimeLinx WebCalendar 2017.1	10 +	Y	Y	-
TimeLinx Reporter for ICRM	-	-	-	-

TimeLinx KnowledgeSync Eventpak for ICRM	-	-	-	-
QuoteLinx 2017.1 for ICRM	-	-	-	-

## Microsoft OS / Server / Framework Compatibility

TimeLinx Product	Windows Server	SQL Server	Web Server	Windows Client Version	Microsoft .Net Framework
TimeLinx 2017.1 for ICRM Web	ICRM	ICRM	ICRM	-	ICRM
TimeLinx 2017.1 for ICRM LAN	ICRM	ICRM	-	ICRM	ICRM
TimeGrid 2017.1 for ICRM	Server 2008 +	SQL Server 2008+	IIS7 +	-	.Net 4.0
TimeLinx Gantt 2017.1	Server 2008 +	SQL Server 2008+	IIS7 +	-	.Net 4.0
TimeLinx Mobile for ICRM 2017.1	Server 2008 +	SQL Server 2008+	IIS7 +	-	.Net 4.0
TimeLinx WebCalendar 2017.1	Server 2008 +	SQL Server 2008+	IIS7 +	-	.Net 4.0
TimeLinx Reporter for ICRM	Server 2008 +	SQL Server 2008+	-	Windows 7+	.Net 4.0
TimeLinx KnowledgeSync Eventpak for ICRM	VS	VS	VS	VS	VS
QuoteLinx 2017.1 for ICRM	ICRM	ICRM	-	ICRM	ICRM

## Mobile Operating System Compatibility

TimeLinx Product	Android	IOS	Windows Phone 10
TimeLinx 2017.1 for ICRM Web	-	-	-
TimeLinx 2017.1 for ICRM LAN	-	-	-
TimeGrid 2017.1 for ICRM	-	-	-
TimeLinx Gantt 2017.1	-	-	-
TimeLinx Mobile for ICRM 2017.1	Y *2	Y *2	Y *2
TimeLinx WebCalendar 2017.1	-	-	-
TimeLinx Reporter for ICRM	-	-	-
TimeLinx KnowledgeSync Eventpak for ICRM	-	-	-
QuoteLinx 2017.1 for ICRM	-	-	-

## Other Dependencies

TimeLinx Product	Other Dependencies
TimeLinx 2017.1 for ICRM Web	-
TimeLinx 2017.1 for ICRM LAN	-
TimeGrid 2017.1 for ICRM	Microsoft Visual C++ 2013 Redistributable
TimeLinx Gantt 2017.1	Silverlight Browser Plugin
TimeLinx Mobile for ICRM 2017.1	WebKit Enabled Browser
TimeLinx WebCalendar 2017.1	-
TimeLinx Reporter for ICRM	-
TimeLinx KnowledgeSync Eventpak for ICRM	KnowledgeSync v8 +
QuoteLinx 2017.1 for ICRM	QuoteWerks v4 +

## Resolution

The TimeLinx for Infor CRM screens are designed for higher resolutions. For optimum viewing, set the monitor resolution to 1680 x 1050 or higher.

## Keys

Key	Description
ICRM	Meaning that TimeLinx support for a particular platform does not differ from base Infor CRM support. No special consideration is required.
+	Meaning that listed version is the lowest currently supported and all known subsequent versions, as of this release, are supported.
Y	Yes, version is supported.
N	No, version is not supported.
-	Compatibility cannot be measured. For example, examining the browser compatibility of a desktop application.
VS	Meaning that TimeLinx support for a platform does not differ from base Vineyardsoft KnowledgeSync support. No special consideration is required.
*1	TimeLinx Mobile is built on the SenchaTouch framework which requires a WebKit enabled browser.
*2	See SenchaTouch page for specifically supported Mobile hardware, <a href="http://www.sencha.com/products/touch/features/">http://www.sencha.com/products/touch/features/</a>
*3	Requires SNC Update 02 for Saleslogix 8.0.
*4	Requires SNC Update 03b or Update 06 and higher for Infor CRM 8.1.