TimeLinx™
Project & Service Management

Sage

TIMELINX ALERTPAK SAMPLE ALERTS*

Activities; Created by Other Than Leader

Case; Contact Link Missing

Case; No Scheduled Activities

Contacts; Expiring in 60 Days

Expenses: Expenses to be Reimbursed

Expenses: New Expense Submitted

Expenses; Submitted Today

Milestones; Due Date is Today

Milestones; Due Today; Less Than 50% Completed

Milestones; Due Today; Less Than 80% Completed

Milestones; Due Within 14 Days

Milestones; Due Within 7 Days

Products: Products Added to Project

Products: Project Products Installed

Products: Project Products to be Installed

Projects; Completed Behind Schedule

Projects; Due for Completion Today

Projects; Due for Completion Within 30 Days

Projects; Due for Completion Within 7 Days

Projects; Estimated Tasks Exceeds Max/Contracted Hours

Projects; Hours Used is > 10% Over Contract

Projects; Hours Used is > 25% Over Contract

Projects; Hours Used is > 50% Over Contract

Projects; Hours Used is Between 50% - 70% of Contract

Projects; Hours Used is Between 50% - 70% of Contract

Projects; Hours Used is Between 70% - 99% of Contract

Projects; New Project Created

Projects; No History Last 30 Days

Projects; Over Budget (Exceeded Hours Contracted)

Projects; Overdue and Incomplete

Projects; Prepaid Project Summary

Projects; Project Manager Assigned

Projects; Project Status is Changed

Retainers; Balance Low (<10% or $500)

Retainers; Open with '0' Balance

Task; Task Assigned

Task; Task Completed

Task; Task Completed (PM Summary)

Tasks; Scheduled Duration Exceeds Estimated Duration

* Each alert consists of the logic, format, SQL, and content needed to deliver the specific alert. However, each alert will still need additional configuration to deliver to the correct individuals on the appropriate schedule, and in the proper format (PDF, Word, Excel, Report, etc.). In addition, alerts may need to be modified to account for custom changes made to the system with additional or changed fields and tables created for the particular use. Despite this additional configuration, many dozens of hours will be saved by starting with this pre-made package of programmed alerts.